From: Stanley, Matt (Baltimore) [mailto:Matthew.Stanley@Fiserv.com]

Sent: Tuesday, December 01, 2009 3:12 PM

To: Donald G. Aro

Subject: RE: Touch-up Proposal

Good Afternoon Don,

First I'd like to take a moment and thank Mahogany for the fine work in the lobby. Both myself and my supervisor were blown away by how good the wood looks now. For as many vendors as we had come through and say the whole wall needed to be replaced, we were skeptical as to how good the wood could be repaired. However, after our initial meeting I felt confident that Mahogany could make the wood look great again and the finished product did not disappoint. Thanks so much.

Second, Petr had mentioned about a wood care program for all of our lobby wood. He mentioned they work nearby and that it makes the wood last longer, stay more durable and new looking and protects the overall integrity of the wood. I'd be very interested in at least exploring a semi-annual maintenance package of this nature. Let me know where we would start with pricing, etc and we can go from there.

Lastly, please see the attached document. As part of coporate compliance any and all vendors we use need to be setup with our corporate accounting office. Additionally, as I am looking to possibly continue our business relationship on an ongoing basis it will expedite any future payments to Mahogany. If you could just fill out the general information and tax information section it would be greatly appreciated. Also, if Mahogany prefers ACH payment for invoices, please fill out the bank information aspect and let me know. Please feel free to contact me with any questions or issues.

Kind Regards

Matt

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